



WARRANTY

TownSteel warrants that its Ligature Resistant products are free from defects in workmanship and material under normal use and service for 5 years from the date of purchase.

The company will, at its option, repair or replace defective products with no charge for parts or labor, provided said products are returned to TownSteel Inc. 17901 Railroad Street, City of Industry, CA 91748, freight prepaid, accompanied by proof of purchase with date and a written notice which includes your name, address, telephone number, email address, item No. and a brief description of the defect or problem.

We are not responsible for defects or damage which occur from improper installation, maintenance and storage, shipping and handling, ordinary wear and tear, misuse, abuse, accident, unauthorized service, work done by others, consequential damages, or use of TownSteel products with unauthorized non-TownSteel parts.

This warranty is in lieu of all other express warranties. To the extent permitted by law, all implied warranties are limited to the duration of this warranty. TownSteel shall not be liable for any incidental or consequential damages. No agent, sales representative or dealer has the authority to increase or alter the obligations of this warranty.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you special legal rights, and you may also have other rights which vary from state to state.

For warranty service contact: **TownSteel Inc.**

Toll Free: 1-877-858-0888

E-mail: customer_service@townsteel.com